

MICHAELANNE DYE

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1373 Arnold Ave. NE | Atlanta, GA 30324

Research Interests: Social Computing, Information Communication Technology and Development (ICTD), Computer Supported Cooperative Work (CSCW), Anthropology, internet access in resource-constrained contexts, the collaborative design of local information systems, the use of social media for social change.

EDUCATION

- 2019
(expected) **Georgia Institute of Technology**, Atlanta, GA
Doctoral Candidate, Human-Centered Computing
Dissertation: “Seamfully Interwoven: Piecing Together the Internet in Havana”
Advisors: Amy Bruckman and Neha Kumar
Committee: Beki Grinter, Mike Best, Mary L. Gray, David Nemer
- 2011 **Georgia State University**, Atlanta, GA
M.A., Cultural Anthropology (Highest Honors)
Thesis: “La Vida Online: The Parallel Public Sphere of Facebook as Used by Colombian Women in Atlanta”
Advisor: Emanuela Guano
- 2006 **University of Georgia**, Athens, GA
B.A., Spanish (Magna Cum Laude)
Specialized in cultural studies and communication

PUBLICATIONS & PRESENTATIONS

PEER-REVIEWED CONFERENCE PROCEEDINGS¹

- [c8] **Michaelanne Dye**, David Nemer, Josiah Mangiameli, Amy S. Bruckman, and Neha Kumar. (2018). El Paquete Semanal: The Week’s Internet in Havana. *Proceedings of the 2018 ACM Conference on Human Factors in Computing Systems (CHI)*. [25.8% acceptance rate] **Top downloaded article for 2018 in ACM Digital Library (5,794 downloads)**
- [c7] Hayley Evans, Marisol Villacres-Wong, Daniel Castro, Eric Gilbert, Rosa Arriaga, **Michaelanne Dye**, and Amy S. Bruckman. (2018). Facebook in Venezuela: Understanding Solidarity Economies in Low-Trust Environments. *CHI 2018*. [25.8%]
- [c6] **Michaelanne Dye**, David Nemer, Laura Pina, Nithya Sambasivan, Amy S. Bruckman, and Neha Kumar. (2017). Locating the Internet in the Parks of Havana. *CHI 2017*. [25%] **Best Paper Honorable Mention, top 4% of submissions**

¹ Note: Peer-reviewed conferences are top-tier publication venues in HCI and computer science. They are highly selective, extensively reviewed, and intended for archival papers only. When available, the acceptance rate is included.

- [c5] Casey Fiesler, **Michaelanne Dye**, Munmun De Choudhury, Jessica Feusten, Eric Gilbert, Chaya Hiruncharoenvate, C.J. Hutto, C.J., Shannon Morrison, Umashanti Pavalanathan, and Amy S. Bruckman. (2017). What (or Who) Is Public? Privacy Settings and Social Media Content Sharing. *Proceedings of the 2017 ACM Conference on Computer Supported Cooperative Work and Social Computing (CSCW)*. [34%]
- [c4] Mehrab Bin Morshed, **Michaelanne Dye**, Ishtiaque Ahmed, and Neha Kumar (2017). When the Internet Goes Down in Bangladesh. *CSCW 2017*. [34%]
- [c3] **Michaelanne Dye**, Annie Antón, and Amy S. Bruckman (2016). Early Adopters of Internet and Social Media in Cuba. *CSCW 2016*. [25%]
- [c2] Parisa Roshan, Maia Jacobs, **Michaelanne Dye**, and Elizabeth DiSalvo (2014). Exploring How Parents in Economically Depressed Communities Access Learning Resources. *Proceedings of the 2014 ACM Conference on Supporting Groupwork (GROUP)*. [30%]
- [c1] Jill P. Dimond, **Michaelanne Dye**, Daphe Larose, and Bruckman, Amy S. (2013). Hollaback!: the role of storytelling online in a social movement organization. *CSCW 2013*. **Best Paper Honorable Mention, top 5% of submissions**

PEER-REVIEWED WORKSHOPS ORGANIZED

- [wo1] **Michaelanne Dye**, Neha Kumar, Ari Shlesinger, Marisol Wong-Villacres, Morgan G. Ames, Rajesh Veeraraghavan, Jacki O'Neill, Joyojeet Pal, Mary L. Gray. 2018. Solidarity Across Borders: Navigating Intersections Towards Equity and Inclusion. *CSCW 2018*.

PEER-REVIEWED WORKSHOP PROCEEDINGS

- [w3] **Michaelanne Dye**, Amy S. Bruckman, and Neha Kumar (2017). Social Computing & Development. *Symposium: HCI Across Borders. CHI 2017*.
- [w2] **Michaelanne Dye**, Annie Antón, and Amy S. Bruckman (2016). Cuba Intercambio: Cultural and Information Exchange for Cuba. *Development Consortium: HCI Across Borders. CHI 2016*.
- [w1] **Michaelanne Dye**, Eric Gilbert, Annie Antón, and Amy S. Bruckman (2015). Social Media and Repressive Regimes: The Case of Cuba and Venezuela. *Workshop: Doing CSCW Research in Latin America: Differences, Opportunities, Challenges, Lessons Learned. CSCW 2015*.

DOCTORAL CONSORTIA

- [d1] **Michaelanne Dye** (2018). Seamfully Interwoven: Piecing Together Havana's Internet. *CHI 2018*.

OTHER PUBLICATIONS, PRESENTATIONS, & POSTERS

- [o12] David Nemer, Ian Spangler, and **Michaelanne Dye** (2018). "Airbnb and the Costs of Emotional Labor in Havana, Cuba." *CSCW 2018*. [Interactive Poster]
- [o11] **Michaelanne Dye** (2018). "The Human Infrastructure of the Internet in Havana." Microsoft Research PhD Summit, Microsoft Headquarters, Redmond, WA. [Poster]
- [o10] **Michaelanne Dye** (2018). "The Social Creation of the Cuban Internet." Gvu Research Showcase, Georgia Tech. [Poster]

- [o9] **Michaelanne Dye** (2018). "Seamfully Interwoven: Piecing Together the Internet in Havana." *CHI 2018*. [Poster]
- [o8] **Michaelanne Dye** (2018). "El Paquete Semanal: The Week's Internet in Havana." GVU Research Showcase, Georgia Tech. [Poster]
- [o7] Mehran Bin Morshed, **Michaelanne Dye**, Azell Francis, Sam Harvey, Nick Vernon (2017). "All-In: Friendsourcing the internet." Ideas2Serve Competition, Georgia Tech. [Poster]
- [o6] **Michaelanne Dye** (2017). "The Co-Creation of the Internet in Cuba." GVU Research Showcase, Georgia Tech. [Poster]
- [o5] **Michaelanne Dye** (2016). "Locating the Internet in the Parks of Havana." NetHope Global Summit 2016, Atlanta, GA. [Poster]
- [o3] **Michaelanne Dye** (2016). "Impacts of Newly Opened WiFi Hotspots in Havana." GVU Research Showcase, Georgia Tech. [Poster]
- [o2] **Michaelanne Dye** (2015). "Early Adopters of the Internet & Social Media in Cuba." GVU Research Showcase, Georgia Tech. [Poster]
- [o1] **Michaelanne Dye** (2011). "La Vida Online: The Parallel Public Sphere of Facebook as Used by Colombian Immigrant Women in Atlanta." Masters Thesis, Georgia State University, 2011.

INVITED TALKS & PANELS

- 2018 **The Atlantic's Humanity + Tech Conference**, MIT Media Lab, *Panelist*
"How is the Digital Age Playing Out Around the Globe?"
- 2018 **Microsoft Research**, Researcher Talks, *Speaker*
"Using Social Media to Navigate Extended Crisis: The Case of the Venezuelan Diaspora"
- 2018 **College of Information & Communication, University of Kentucky**, *Invited Speaker*
"Seamfully Interwoven: Piecing Together the Internet in Havana"
- 2018 **Georgia Tech Office for Hispanic Initiatives**, Latino College and STEM Fair, *Panelist*
- 2016 **Georgia Tech Office of Hispanic Initiatives**, *Panelist*, "U.S. and Cuba Relations: Past, Present, and Future"
- 2016 **Google, Inc. Headquarters**, *Invited Speaker*
"Social Media and Internet Adoption in Cuba"
- 2014 **International Association of Administrative Professionals (IAAP) Annual Conference**, *Keynote Speaker*
"Leveraging Social Media Platforms in the Workplace"
- 2013 **Georgia Tech's Executive Roundtable Conference**, *Keynote Speaker*
"Managing Your Social Media Brand: Professional, Political, and Personal Impacts"

RESEARCH EXPERIENCE

- 2014-Pres. **Graduate Research Assistant**
School of Interactive Computing, Georgia Institute of Technology (Atlanta, GA)
Advisors: Amy Bruckman, Neha Kumar
Focus: Researching the introduction of internet access in Cuba and the social construction of citizen-led information networks.
Publications: c3, c4, c5, c6, c7, c8, w1, w2, w3
- 2018 **PhD Research Intern**
Microsoft Research (Boston, MA)
Mentor: Mary Gray (Social Media Collective Group)
Focus: Researched the use of social media by the Venezuelan diaspora to provide emotional, material, and symbolic support during political and economic crisis.
- 2013-2014 **Research Assistant**
School of Interactive Computing, Georgia Institute of Technology (Atlanta, GA)
Mentor: Betsy DiSalvo
Focus: Researched how parents in economically depressed communities access learning resources.
Publications: c2
- 2011-2012 **Research Assistant**
School of Interactive Computing, Georgia Institute of Technology (Atlanta, GA)
Mentors: Amy Bruckman, Jill Dimond
Focus: Conducted in-depth interviews with participants to examine the use of collective storytelling online in the context of a social movement organization
Publications: c1
- 2009-2011 **Graduate Research Assistant**
Department of Anthropology, Georgia State University (Atlanta, GA)
Advisor: Emanuela Guano
Focus: The use of Facebook by Colombian women in Atlanta for identity work and political activism.
Publications: o1
- 2009-2011 **Qualitative Data Researcher**
Culture Connect, Inc. (Atlanta, GA)
Focus: Conducted action research through in-depth interviews, participant-observation, and survey collection with mentors and youth in Culture Connect's Go-Betweener Mentoring Program. Research report led to securing \$100,000 grant for mentoring program.
- 2010-2011 **Research Project Director, Buenos Aires**
Global Cities Research Project, City to City (Buenos Aires, Argentina; New York, NY)
Focus: Developed research protocol to understand changing perceptions in spiritual dynamics among urban dwellers, relative to recent social and economic change in Argentina. Trained research team and developed comprehensive research report.

FELLOWSHIPS, HONORS & AWARDS

ACADEMIC

- 2018 *Hertz Global Impact Award, Achievement Reward for College Scientists (ARCS) (\$10,000)*
- 2018 *Awardee, Foley Scholar Awards (\$5,000)*
- 2018 *Doctoral Consortium Funding, CHI 2018 (\$1,100)*
- 2017 *PhD Fellow, Microsoft Research (\$115,106)*
- 2017 *Hertz Global Impact Award, ARCS (\$10,000)*
- 2017 *Finalist, Foley Scholar Awards*
- 2017 *Best Paper Honorable Mention (top 4% of submissions), CHI 2017 [c6]*
- 2017 *Finalist, Ideas2Serve Competition, Georgia Institute of Technology*
- 2016 *Facebook Travel Grant, Development Consortium, CHI 2017 (\$1,800)*
- 2016 *Hertz Global Impact Award, ARCS (\$10,000)*
- 2016 *Finalist, Foley Scholar Awards*
- 2016 *Facebook Travel Grant, CHI 2016 HCI Across Borders Consortium (\$2,000)*
- 2015 *GVU Travel Grant, CSCW 2015 (\$1,500)*
- 2014-pres. *Graduate Student Assistantship, Georgia Institute of Technology*
- 2013 *Best Paper Honorable Mention (top 5% of submissions), CSCW 2013 [c1]*
- 2009-2011 *Full Tuition Award, Academic Excellence & Teaching Service, Georgia State (\$20,900)*
- 2003-2006 *Hope Scholar, University System of Georgia*
- 2003-2005 *WinShape Scholar, Berry College (\$18,000)*

PROFESSIONAL

- 2013 *Social Media Finalist, Phoenix Awards, Public Relations Society of America (PRSA)*
- 2013 *Promotional Materials Award Finalist, Phoenix Awards, PRSA*
- 2012 *Media Relations Certificate of Excellence, Phoenix Awards, PRSA*
- 2012 *Creative Tactics Award, Phoenix Awards, PRSA*
- 2012 *Writing Phoenix Award, Phoenix Awards, PRSA*

TEACHING EXPERIENCE

COURSES TAUGHT

- 2016 CS 8000, Human-Centered Computing Seminar, Georgia Tech
Co-lead with Stevie Chancellor
Responsibilities: Managed the yearly seminar for HCC PhD students, designed curriculum and taught classes on PhD academic and professional advancement; guided the creation of a collaborative, digital PhD handbook; facilitated seminar-style discussions; organized social events.

TEACHING ASSISTANT

- 2017 CS 6470, Online Communities, Georgia Tech, *overall effectiveness: 4.73/5*
- 2015 CS 4001, Computing & Society, Georgia Tech, *overall effectiveness 4.93/5*
- 2015 CS 4472, Design of Online Communities, Georgia Tech, *overall effectiveness: 4.67/5*
- 2014 CS 4001, Computing & Society, Georgia Tech, *overall effectiveness: 4.76/5*

2011 ANTH 4112, Modernity and Identity, Georgia State University
2010 ANTH 3033, Anthropology of Violence, Georgia State University
2010 ANTH 2100, Introduction to Anthropology, Georgia State University
2009 ANTH 2030, Archaeology and Prehistory, Georgia State University

GUEST LECTURER

2017 CS 6470, "Studying Online Communities in Developing Contexts," Georgia Tech
2016 CS 6470, "Early Adopters of Social Media and the Internet in Havana," Georgia Tech
2015 CS 4690, "Conducting Fieldwork in HCI," Georgia Tech
2015 CS 4001, "Computing, Society, and Ethics in Development Contexts," Georgia Tech
2014 CS 1300, "Managing Your Personal Online Brand," Georgia Tech
2013 CS 1300, "Managing Your Personal Online Brand," Georgia Tech
2012 CS 1300, "Managing Your Personal Online Brand," Georgia Tech

PROFESSIONAL EXPERIENCE

2011-2014 **Georgia Institute of Technology**
Social Media & Public Relations Officer

2008-2009 **Georgia Aquarium**
Digital Media Specialist

2007-2008 **Georgia Aquarium**
Communications Coordinator

SERVICE & MENTORING

EXTERNAL SERVICE

2019 Open Sessions Co-Chair, ACM Conference on Information & Communication
Technology & Development (ICTD)
2019 Program Committee, ICTD
2017 Games Organizer, HCI Across Borders Symposium, CHI 2017
2016 Media Organizer, Development Consortium, CHI 2016
2016-19 Reviewer, CHI
2016-18 Reviewer, CSCW
2018 Reviewer, COMPASS
2018 Reviewer, ICTD
2018 Reviewer, CHlXiD
2018 Reviewer, MobileHCI

GEORGIA TECH

Spring 2018 Student Host, School of Interactive Computing Faculty Recruitment
Fall 2016 Instructor, Human Centered Computing Student Seminar
2016-2017 First year PhD Student Mentor
2015-18 Volunteer, Interactive Computing PhD Recruitment

GEORGIA STATE

2010-2011 Vice President, Anthropology Club

MENTORING

Josiah Mangiameli, MS-HCI, Georgia Tech
Sara Norris, BS-Computer Science, Georgia Tech
Luisa Botelho, BS-Computer Science, Georgia Tech

MEMBERSHIPS

2016 - pres. Association for Computing Machinery (ACM)
2009 - 2011 American Anthropological Association (AAA)
2006 - 2014 Public Relations Society of America (PRSA)

SELECTED PRESS

2018 **The Atlantic Live**, "How is the digital age playing out around the globe?"
2018 **Boing Boing**, "Inside Cuba's massive, weekly, human-curated sneakernet"
2018 **This is Hell**, "Exploring the IRL peer-to-peer network of Cuba's offline internet"
2016 **Reuters**, "Millennials lead private media opening in communist-run Cuba"
2016 **CNN en Español**, "Cuba Intercambio"
2016 **Motherboard**, "Cuban's Government Will Decide When Cubans Get the Internet"
2016 **90.1 FM WABE**, "Ga. Tech Project Provides Cubans With Faster Internet"
2016 **New Scientist**, "Next Billion People Online Will Get Odd Versions of the Internet"
2016 **Columbia Journalism Review**, "Seven signs Cuban media is moving towards openness"
2013 **Scientific American**, "How to Manage Your Digital Afterlife"
2013 **Variety**, "The Memory of Cory Monteith Lives On (and On) via Social Media"
2013 **Mashable**, "How 1 Billion People Are Coping With Death and Facebook"
2012 **ReadWrite**, "How People Communicate on Instagram"
2012 **ReadWrite**, "Posting Photos of Your Kids on Facebook: The Realities"
2012 **ReadWrite**, "I Wanna Live Forever, or How We Die on Social Networks"

LANGUAGE SKILLS

Spanish, Fluent in speaking, writing, reading
English, Native